



LONG MAY SHE SLAY REFUND POLICY

Effective Date: July 12, 2025

At Long May She Slay Global LLC (“LMSS,” “we,” “our,” or “us”), we are committed to providing transparent and fair service. This Refund Policy outlines the circumstances under which refunds may be granted for services purchased through our platform. By using our services, you agree to the terms of this policy.

1. Refund Eligibility

Refunds may be considered under the following circumstances:

- Duplicate Transactions: If a payment was made more than once for the same service due to an error.
- System Errors: If a transaction could not be completed due to a technical failure on our part.
- Fraudulent Transactions: If a charge was made without your authorization and is confirmed as fraudulent.
- Promotional Refunds: If a refund is agreed upon under special promotional or dispute conditions.

Refunds will not be granted for:

- User errors, including entering incorrect payment information.
- Purchasing the wrong service or product.
- Failure to review eligibility requirements prior to purchase.

2. Non-Refundable Services

Due to the nature of our business, the following items are non-refundable once purchased:

- Virtual prepaid cards (once issued and funded).
- Subscription fees.
- Processing or convenience fees.
- Consultation and support service fees.
- Transaction commissions or service charges.

Please review all charges before completing any purchase. All fees are considered final unless otherwise stated.

3. Requesting a Refund

To request a refund, please contact us within 3 business days of the transaction:

Email: support@longmayshestrygloballlc.com

Phone or WhatsApp (Trinidad & Tobago): +1 (868) 334-4252

Phone (U.S. – Calls/Text Only): +1 (307) 218-9336

Please include:

- Your full name.
- The email address used for the transaction
- Transaction ID or receipt.
- Reason for refund request.

4. Processing Time

Approved refunds are processed within 7–10 business days. Timing may vary depending on your financial institution.

5. Disputes and Chargebacks

If you believe a charge was made in error, we encourage you to contact us first. Filing a chargeback without contacting us may delay or prevent resolution. We reserve the right to suspend or terminate access to the platform for users who abuse the chargeback process.

6. Compliance with Local Laws

In accordance with the Consumer Protection and Safety Act (Chap. 82:34) and the Adverse Trade Practices Order, we do not enforce “No Refund” or “No Exchange” policies. Such disclaimers are prohibited by law in Trinidad and Tobago.

7. Changes to This Policy

We reserve the right to modify this Refund Policy at any time. Updates will be posted on this page with a revised effective date.

8. Contact Us

For questions or concerns about this policy:

Email: longmaysheslay@gmail.com

CEO: risastanislausceo@longmaysheslaygloballlc.com

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