



LONG MAY SHE SLAY TERMS OF SERVICE

Effective Date: July 15, 2025

By accessing or using the Long May She Slay (LMSS) website, mobile services, or any associated products, you acknowledge that you have read, understood, and agree to be bound by the following Terms of Service.

1. Eligibility

To use LMSS services, you must:

- Be at least 18 years of age.
- Provide accurate, complete, and truthful registration details when creating an account.

2. Services Provided

LMSS provides:

- Virtual Prepaid Mastercard® Products
- Voucher-Based Top-Ups for secure online shopping

We do not sell physical goods, handle retail order fulfilment, or offer courier/delivery services.

3. Account Security

You are solely responsible for:

- Safeguarding your LMSS account login credentials
- All activities conducted under your account

LMSS will not be held responsible for losses caused by unauthorized account access due to your negligence.

4. Identification (ID) Verification Requirement

Prior to the activation of any virtual card or voucher, LMSS will request:

- A valid government-issued photo ID
- Proof of address (e.g., utility bill, bank statement)

This process ensures compliance with Anti-Money Laundering (AML) and Know Your Customer (KYC) regulations.

5. Fraud Prevention

We actively monitor transactions to protect our customers and the LMSS platform. Any suspicious activity will be reviewed and may lead to temporary account suspension or permanent closure.

LMSS reserves the right to report fraudulent or suspicious transactions to local and international regulatory authorities.

6. Limitation of Liability

LMSS will not be liable for:

- Losses caused by unauthorized transactions
- Issues caused by third-party retailers or merchants
- Service interruptions beyond our reasonable control, including internet or payment processor outages

7. Termination of Services

LMSS may suspend or terminate your account without prior notice if you:

- Violate these Terms of Service
- Engage in illegal or prohibited activities under applicable laws

8. Governing Law

These Terms of Service shall be governed by and interpreted under the laws of the Republic of Trinidad and Tobago, without regard to conflict of law provisions.