

## LONG MAY SHE SLAY PRIVACY POLICY

Effective Date: July 15, 2025

At Long May She Slay ("LMSS," "we," "our," or "us"), we value and respect your privacy. This Privacy Policy explains how we collect, use, share, and protect your personal information when you visit our website, create an account, or use our services.

## 1. Information We Collect

We may collect the following types of information:

- Personal Information Your name, email address, phone number, mailing address, identification documents (passport, national ID), and billing details.
- Technical Data IP address, browser type, device type, operating system, and website usage activity.
- Transaction Data Virtual card usage, voucher purchases, top-up history, and account balances.

## 2. How We Use Your Information

We use your information to:

- Create and manage your LMSS account
- Verify your identity in compliance with Know Your Customer (KYC) and Anti-Money Laundering (AML) laws
- Issue virtual prepaid cards and process transactions
- Provide customer support and resolve issues
- Prevent fraud, detect suspicious activity, and ensure platform security
- Comply with applicable legal and regulatory requirements

#### 3. ID Verification & Fraud Prevention

Before activating certain services, LMSS may request:

- A valid government-issued photo ID
- Proof of address (utility bill, bank statement, or similar)

This information is used exclusively for identity verification and fraud prevention.

We reserve the right to report suspected fraudulent activity to relevant legal and regulatory authorities.

## 4. Sharing of Information

We do not sell or rent your personal data. We may share information only with:

- Payment processors and issuing banks to complete transactions
- Regulatory or law enforcement agencies when legally required
- Technology service providers who operate under strict confidentiality and data protection agreements

# 5. Data Security

We take strong security measures to protect your personal information, including:

- Encryption of sensitive data during transmission and storage
- Secure firewalls and servers
- Restricted access to authorized personnel only

#### 6. Data Retention

We keep your information only as long as necessary to:

- Deliver our services
- Meet legal and regulatory obligations
- Resolve disputes and enforce agreements

## 7. Your Rights

You have the right to:

- Request access to the personal data we hold about you
- Request corrections to inaccurate information
- Request deletion of your data, subject to legal retention requirements

To exercise these rights, please contact us using the details below.

## 8. Contact Information

Email: <a href="mailto:support@longmaysheslaygloballlc.com">support@longmaysheslaygloballlc.com</a>

Phone: +1 (307) 218-9336 / +1 (868) 334-4252